

# Environmental Vector Control Service Request Form

## Requestor Information

Serial #:

Date of Inquiry

First Name

Last Name

Street Address

Street Address Line 2

City

State

Zip Code

Receive e-mail  
copy

E-mail Address

Phone

Would you like to  
be contacted?

Yes

No

Preferred Method of Contact

E-mail

Phone

When is the best  
time to contact you?

AM- Morning

PM- Afternoon

Is a interpreter  
requested?

Yes

No

Language/Dialect

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## Complaint Details

Date and time of  
incident

Name of Inspector/ Incident Responder

How was the complaint received

Phone

E-mail

Walk-in

Other

If other, please explain

Type of Complaint

- Stagnant water and/or observed mosquito
- Conditions that attract rodents
- Observed rodent activity
- Bed bugs
- Roaches
- Ticks
- High grass and/or weeds
- Abandon pools
- Other

If other, please explain

Is there injury or illness associated with the complaint

- Yes
- No

Is this a new problem or repeat issue?

Description of problem

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Problem Location

Check box if address same as above:

If this is your property, do we have permission to enter if you are not on site?

- Yes
- No

Street:

City:

Zip code

If located in a public area,  
please describe.

Was this case  
transferred to another  
agency

If yes, to which  
agency was case  
transferred to?

Yes

No

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## Rodent Complaint

Have you used Vector Control Program services in the past?

Yes

No

If yes, how long ago?

If you are reporting a rat issue, please complete the section below. Please describe in detail evidence of rat activity.

Outside: (fence line, fruit trees, yard conditions)

Inside: (garage, attic, kitchen)

Are you currently using pest management?

Yes

No

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Thank you for filling out the form. A representative will be getting in touch with you within [ ] business days. The [Insert Vector Control District Name] provides free of charge: a rat inspection on the exterior of structures, a trap station, an informational material.